

Dear Resort Owners and Guests:

In accordance with the California [REGIONAL STAY AT HOME ORDER](#) issued on December 3, 2020 and updated as of December 6, resort operations will remain open subject to State and Local mandates.

The resort may only accept the following reservations:

- Owners or guests from within California (no minimum length of stay)
- Essential workers or those traveling to/from essential work

Unfortunately, currently, the resort is not able to accommodate reservations as follows:

- Out-of-state owners or guests with a reservation less than 14 days
- If you are booked through an exchange company please work with them directly to make alternative reservations.
- We are reaching out via phone and/or email to **out-of-state owners** with a reservation check-in date from December 6 to December 27, 2020.

The safety and well-being of our owners, guests and resort staff remain our top priority. Due to the current travel environment the resort is providing limited services. And due to current health orders, the outdoor spa remains closed and the resort lobby hours are limited. Hand sanitizer is always available throughout the property and facial covering required outside your unit. Please practice social distancing to stay 6ft apart from others when on property.

For detailed information on what is open or closed in Riverside County please click [HERE](#).

Thank you for your continued cooperation and support during these challenging times for all.